

Gift Aid it

Do you pay tax? If so, your gift will be worth a quarter more to us – at no extra cost to you. All you have to do is write your name below and the tax office will give us 25p for every pound you give.

I am a UK tax payer and I would like Crossroads Care Surrey to treat all donations I have made for the four years prior to this and all donations I make in the future as Gift Aid donations until I notify you otherwise.

Name: _____

Date: _____

NB. You must pay an amount of income tax or capital gains tax equal to the tax we reclaim on your donations (25p for every £1) in the appropriate tax year.

Please note that we can only claim the Gift Aid on the gifts which are your own money and not on those which are a collection, unless each donation is on a different Gift Aid form with individual donor details.

Please return in a stamped envelope with your donation to: Fundraising Department, Crossroads Care Surrey, 1st Floor Suite, Park Barn Centre, Park Barn Drive, Guildford, GU2 8EN

How to get in touch

Crossroads Care Surrey covers most of the county and parts of Middlesex. We operate out of the 3 main locations shown in the map below. To find out more about how we can help you, or a Carer you know, simply contact the appropriate office below.

WEST

1st Floor Suite, Park Barn Centre,
Park Barn Drive, Guildford, GU2 8EN

T: 01483 447770

E: enquiries.west@crossroadscaresurrey.org.uk

NORTH

Room 255, Community Link,
Spelthorne Borough Council,
Knowle Green, Staines, TW18 1XB

T: 01784 446294 / 01784 448578

E: enquiries.north@crossroadscaresurrey.org.uk



EAST

Oxted Community Hall,
Church Lane, Oxted, RH8 9NB

T: 01883 714641 / 01883 732284

E: enquiries.east@crossroadscaresurrey.org.uk

For more information please visit our website: www.crossroadscaresurrey.org.uk

Charity Registration Number 1125048. The Crossroads Care trade mark is a collective mark. Surrey Crossroads is a company limited by guarantee registered in England & Wales Number 06303805. Registered office: 1st Floor Suite, Park Barn Centre, Park Barn Drive, Guildford, GU2 8EN

Respite Breaks



How the leading provider of respite breaks for Carers in the county can help you

Photography: www.philashley.com

**CROSS
ROADS
CARE**
Surrey

carerstrust
a Network Partner

Giving a break to those who need it most

Who are we?

Crossroads Care Surrey is a leading, registered charity providing vital respite breaks to unpaid Carers in the county. A Carer is someone who looks after a family member, relative or a friend who are frail due to old age or have a long-term disability or illness. This ranges from a child with cerebral palsy, to an elderly person with dementia.

Our core purpose is to improve the quality of life for Carers and the people for whom they care. We do this by enabling them to take a break from their caring responsibilities, with the peace of mind that comes from knowing that the person with care needs is in the reliable and professionally trained hands of our Carer Support Workers.

83% of our Carers told us that Crossroads helps them to keep going, with one Carer saying **“Crossroads is my life-saver. My care workers allow us to carry on caring.”***

96% of our Carers have ‘peace of mind’ when Crossroads take over from their caring responsibilities, with one Carer describing their Crossroads breaks as **“freedom without worry.”***

Crossroads Care Surrey is a member of Carers Trust (a Charity merged with the two national carers organisations, Crossroads and the Princess Royal Trust for Carers).

How we make a difference

We provide highly trained care staff to take over the caring responsibility for a few hours a week.

95% of our Carers discover that our staff are very well trained, with one Carer saying **“Crossroads Carers are better trained than social services or agency Carers.”***

This respite enables Carers to have some precious time to themselves to do things we so often take for granted such as working, shopping, meeting with family and friends, looking after their own health needs or often just catch up on some much needed sleep. As one Carer described their break **“It’s the freedom to do anything or nothing.”***

What services do we offer?

Crossroads Care Surrey offers a variety of respite breaks to Surrey Carers. Carers are encouraged to use more than one of our services and are eligible to attend our clubs and purchase private hours, even if they aren’t receiving our core service.

Core Service:

Our Core Service provides Carers with a FREE 3 hour respite break each week, on the same day and at the same time, funded by Surrey County Council and generous donations by supporters. We are committed to sending the same Carer Support Worker to each visit, providing continuity of care and emotional support. 50% of our staff have worked with Crossroads Care Surrey for over 10 years and many employees have supported the same families since they joined the organisation.

“The support and care from the Carer Support Worker was invaluable.”*

In most cases one-to-one care at home is provided. If appropriate we may take the person who is cared for out whilst the Carer has a break. This might be to go shopping, out for a walk or enjoy one of their favourite leisure activities.

Social Clubs & Befriending groups:

We run a variety of Social Clubs, Care Cafés for Carers and people with dementia and Saturday Clubs for children with disabilities and complex care needs. All clubs are provided at a low cost to give Carers an extended break.

“The social clubs are a wonderful lifeline.”*

Private hours & Packages:

In response to Carers’ feedback, we have introduced a variety of Care Packages in 10 hour blocks that can be tailored to individual needs. These can be taken during the day, as a waking night or a sleeping night. If you want a weekend away, why not consider one of our overnight or weekend packages. We also offer extra hours at the competitive rate of **£16.00** per hour which can be purchased privately or through direct payments.

End of Life Carers Support Service

In partnership with the **NHS** we also offer this FREE, unlimited service for those caring for a loved one with a life limiting illness, **during the last year of their life**. A palliative care trained Carer Support Worker will take over the caring role to give the unpaid Carer regular breaks. This service is not limited to a number of weekly hours.

For more information on all of our services please contact your local **Care Co-ordinator**.

Who can make a referral for our services?

Referrals can come from the Carers themselves, friends, family, GPs, Social Workers and all healthcare professionals. To refer please contact your local office, ring 01483 447770, or email enquiries@crossroadscaresurrey.org.uk



*All quotes are from Crossroads Carers’ Research 2013.

Why we need you!

1 in 10 people living in the UK are Carers with 108,000 Carers living in Surrey. Crossroads currently supports 1,500 Surrey Carers but there are still thousands of Carers in need of a respite break. To be able to provide more hours of care we need your support.

Donation Form

I enclose a cheque/postal order made payable to:
Surrey Crossroads (delete as appropriate)

Can we kindly ask that you do not send cash through the post

Please accept my gift of £ _____

Title: _____

Name: _____

Address: _____

Postcode: _____

Telephone: _____

Email: _____

We may use your information to contact you in the future about our activities and fundraising. If you prefer not to receive these communications, please tick this box

How your gift can help:

- **£16** – 1-hour short break for a family in need
- **£48** – 3 hours of respite breaks for a family
- **£108** – the running cost of the Saturday Club for disabled children for one day
- **£195** – a rare and precious uninterrupted night’s sleep for a Carer
- **£419** – a cherished weekend away for a Carer

