

Committee:	Governing Body
Venue:	Boardroom, Dominion House
Date:	25 July 2017
Status:	FOR REVIEW AND NOTE

Title of Report	Chief Executive's Report		
Presented by	Matthew Tait, Accountable Officer		
Author	Matthew Tait, Accountable Officer		
Finance Lead Sign off - N/A			
Conflict of Interest Identified - No			
Governance and Reporting – at which other meeting has this paper been discussed	N/A		
Relevant Legislation and Source Documents	None relevant		
Freedom of Information	<table border="1"> <tr> <td>Author considers that no exemption applies:</td> <td><input checked="" type="checkbox"/></td> </tr> </table>	Author considers that no exemption applies:	<input checked="" type="checkbox"/>
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Executive Summary:

This is a briefing for Governing Body members to highlight corporate developments which are not on the agenda, and provide an update on recent national policy and guidance and implications for any required action.

Implications:

Health/ CCG strategic objectives	<p>We will improve the health of our local population and reduce health inequalities.</p> <p>We will continually check and improve the quality and safety of patient services.</p> <p>We will innovate, lead and transform the way local healthcare is delivered, fostering strong local partnerships to achieve this.</p>
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	<p>We will involve local people in shaping what we do, respecting and valuing patient and carer experience and feedback.</p> <p>We will achieve ways of delivering and prioritising healthcare, working within our allocated budget.</p> <p>We will be a learning, listening organisation that values our staff and the wider workforce, and ensures good governance within the CCG and between organisations.</p>
Financial/Resource	The Chief Executive's Report highlights areas of financial and resource implication across a number of different areas, with some indication where priority needs to be given to ensure adequate focus is given by the CCG.
Legal/compliance	None
Equality Analysis	None
Patient and Public Engagement	Patient and Public Engagement Group and Lay Member (PPE)
Risk (including reputational) and rating	The Chief Executive's Report may highlight areas of risk which will be risk assessed and reported as necessary in the BAF.

Recommendation(s):

The Governing Body is recommended to **Note** the Chief Executive's Report

Next Steps:

Not applicable

1. Performance and Finance

Further to the update last month, A&E performance at the Royal Surrey County Hospital continues to be one of the best achieving providers across the country and, at the time of writing, is in the top 10 acute Trusts in England. A&E performance continues to be a key national priority for the NHS and in particular NHS Improvement, the provider sector regulator. There has been sustained performance above the 95% performance target in Q1 of 2017/18. Whilst much of this improvement is due to internal Trust changes, other system partners have also played their part. Despite the performance improvement, the activity levels and cost are unsustainable from a CCG perspective which is demonstrated by an overspend of £9.9m in 2016/17 for non-elective admissions. This trend has continued into the 2017/18 financial year.

It will be essential for all system partners to work together in order to reduce this trend and deliver improved services within a financially sustainable environment.

2. Adult and Children's Community Services

Following the decision of the Governing Body in February to undertake a re-procurement exercise for the provision of Adult Community Services, a full review of the lessons learned has been undertaken to strengthen and clarify the integrated nature of the service specification.

A revised and updated suite of documentation was issued to the market on 29th June, following Governing Body approval on 27th June. The initial Qualification Questionnaire is due for return on 14th July with the final Invitation to Tender Questionnaire, for those invited bidders, due for return on 1st September. Governing Body approval of the preferred bidder is expected on 26th September.

The new service for children has now completed its first quarter, with the single point of access going live in July. A number of legacy issues with regard to waiting times have been identified and action plans are being agreed with the provider. The legal challenge from an unsuccessful bidder continues.

3. West Surrey Stroke System Committees in Common

Guildford and Waverley CCG and North West Surrey CCG have made the decision to reschedule the July West Surrey Stroke System Committees in Common. We have received a substantial amount of feedback from the public on the plans to improve stroke care in West Surrey that were formally consulted upon earlier this year. To ensure a considered response further work is required and the Committees in Common will now be held in September 2017; details will be confirmed shortly.

The independent consultation outcome report has been published and is available on Guildford and Waverley CCG's [website](#).

4. Health and Safety Policy Review

The Health and Safety Policy has been fully reviewed. As part of the review, the 10 sub policies that formed part of the Health and Safety toolkit have now been incorporated into the main policy. The revised policy has been approved by the

Executive Management Team. All staff will be made aware of this policy and its implications.

5. Emergency Preparedness, Resilience and Response (EPRR)

The CCG is currently reviewing the on-call function with the other Surrey Heartlands CCGs to provide a more resilient capability, respond to the feedback from last year's EPRR assurance and take the opportunity joint leadership provides in getting best value through a joined up approach. This planning is underway and so an extension to the current EPRR policy until the end of January 2018 is requested so that these new arrangements once agreed can be brought together under a new joint policy covering the three CCGs.

6. Standards of Business Conduct and Conflicts of Interest Policy, including Receipt of Gifts and Hospitality, Inducements/Commercial Sponsorship and Joint Working with the Pharmaceuticals' Industry

Since the April Governing Body meeting, NHS England have issued revised guidance for CCGs for Managing Conflicts of Interest (June 2017), which replaces the 2016 version of the guidance. (www.england.nhs.uk/wp-content/uploads/2017/06/revised-ccg-coi-guidance-jul-17.pdf)

Some of the changes in the June 2017 revised guidance have been approved by Governing Body and staff advised, i.e. the revised threshold limits relating to declaration of gifts and hospitality but there will be further revisions necessary to ensure alignment with the CCG's Policy, for example in relation to what constitutes a breach and the addition of an appendix for new care models. These will be considered by September 2017 Audit Committee, for recommendation to October 2017 Governing Body.

7. Sustainability & Transformation Plan

Over the past month I have been involved in reviewing all the work streams of the Surrey Heartlands Transformation Plan and could clearly see the energy and drive local leaders have to tackle some of the key strategic and operational challenges facing the local NHS. There is clearly a lot more to do in order to implement the service changes that will deliver measurable improvements in care and deliver the financial efficiencies necessary but there is a strong platform to work from. Staff from all the CCGs are involved in elements of these work streams and we are committed to ensuring that the work of the Sustainability Transformation Plan for Surrey Heartlands becomes business as usual across the CCGs. Sarah Parker has been seconded from Guildford and Waverley CCG to become the Transformation Director for the Surrey Heartlands STP and I have agreed to act as Executive sponsor for the Out of Hospital work stream. Over the next few weeks many work streams will be submitting update plans and milestones to the STP team. As a reminder to Board members the work streams are:

Musculo-Skeletal	Out of Hospital and Primary Care	Heartlands Academy
Prevention	Urgent and Emergency Care	One Public Estate
Cancer	Maternity and Paediatrics	Business Support Services
Citizen Led and Engagement	Mental Health	Acute Operating Model

Cardiovascular

Workforce

Digital

We have recently submitted an updated return to NHS England outlining how the Surrey Heartlands plan will deliver the key aspects of the Five Year Forward View including Urgent Care, Mental Health and Cancer.

8. Devolution

The Trilateral Agreement (Memorandum of Understanding) has been signed by all partners and we are now preparing to implement the governance structures and will move to operate in a shadow form during 2017/18; with a plan to formalise the arrangements through a Section 75 agreement prior to the 1st April 2018. The devolution approach, which enables integrated commissioning across CCGs, NHS England and Surrey County Council, signals an important principle of place based autonomy and is a key element of a more integrated model for the commissioning and provision of healthcare focused on the key localities across the Surrey Heartlands patch. It will also give access to, and control over, approximately £80m of transformation funding over the next four years.

9. Accountable Care System

As a result of the progress made on devolution, Surrey Heartlands has been invited to join a national group of NHS systems looking to move at pace towards the establishment of accountable care systems. This will give the opportunity to work through some of the issues we are tackling including the integration of provider and commissioner governance, how to operate system financial control totals, the effective engagement of the public and stakeholder with other areas with similar ambitions.

10. Changes to Governing Body Membership and Staff

Dominic Wright left the CCG at the beginning of June 2017 taking up an interim role as East Surrey CCG Chief Executive. Matthew Tait has taken up the post as the new Joint Accountable Officer across Guildford & Waverley, Surrey Downs and North West Surrey CCGs (known as Surrey Heartlands).