NHS Guildford and Waverley Clinical Commissioning Group

Annual General Meeting

21 September 2016
G Live, Guildford
5.00pm – 6.30pm
Programme

Introduction
Dr David Eyre-Brook
Chair, Guildford and Waverley CCG

A Year in View
Mental Health
Dr Hannah Marshall
GP, Dapdune Surgery, Guildford

Integrated Care
Dr Jonathan Inglesfield
Medical Director, Commissioning

Medicines Management
Dr Darren Watts
Vice-chair | GP Member, G&W CCG

Finance
Dr Darren Watts

Performance
Dr Darren Watts

Patient & Public Involvement
Phelim Brady
Lay Member Patient & Public Engagement, G&W CCG

Challenges & Looking Ahead
Dr David Eyre-Brook

Questions & Open Floor Forum
G&W CCG Governing Body and Executive Management Team
A Year in View – Mental Health

**Child and Adolescent Mental Health Services (CAMHS)**
- New contract awarded in November 2015
- £2.3m extra funding (30% increase)
- Increase availability
- Reduce waiting times
- Closer working with parents and carers

**Guildford Safe Haven**
- Consulted public to decide location
- Voted for Guildford
- Pilot began in April 2016
- Open 7 days a week (6-11pm)
- Alternative to A&E in times of crisis

**Improving Access to Psychological Therapy (IAPT)**
- FREE Services for self-referral
- 6 Providers
  - drop-in
  - telephone
  - online therapy
- 13% Access rate (target 15%)
A Year in View – Integrated Care

Guildford and Waverley Clinical Commissioning Group

Patients

Local GPs | Virgin Care | Royal Surrey | Surrey County Council

PACe | Frailty Initiative | Ambulatory Care | Locality Hubs

Reduce demand on out of hours services | Avoid A&E attendances | Reduce demand on residential social care | Improve treatment options for older and frail population
A Year in View – Medicines Management

Care Home Medication Reviews

- Patients Seen: 841
- Interventions made: 1,282
- Admissions avoided: 44
- Saved: £43k

Managing Care Home Nutrition

- Care homes: 29
- Residents seen: 198
- Medication changed: 42%
- Saved: £119k
Finance – 2015-16

£244.5m

Total resource allocation equates to approx. £1,100 per person in Guildford and Waverley

£10.8m

Savings made from a target of £15.2m
Performance

Successes

- Planned Service Transformation Programme delivered
- Primary Care prescribing has improved
- Reduction in urgent hospital admissions
- Substantial assurance for management of serious incidents
- Commissioning for Carers Health Service Journal Award

Challenges

- Accident & Emergency – 4 hour maximum wait
- Referral to Treatment for Cancer
- Diagnostics – 6 week wait
- Financial surplus

How do we address issues?

- Improvement plan in place; joint planning and close partnership working
- Joint service transformation programme approach
- Robust governance arrangements
- Improve services offered in community and primary care settings
Patient and Public Involvement

- Workshops & forums
- Radio interviews
- Website & Social Media
- Stakeholder meetings
- Patient & Public Engagement events
- Consultations & surveys
- Patient Participation Groups
- Newsletters
- AGM
- Media engagement

- Support of national alcohol awareness campaign
- Building partnerships for better health and social care event with Surrey CC
- Radio interviews on BBC Radio Surrey and Eagle Radio covering Winter wellness and diabetes
- Commissioning Intentions PPE Forum
- Engagement for re-procurement of CAMHS
Challenges and Looking Ahead

**Challenge**

- **Financial balance**
- **Manage expectations of patients, carers and stakeholders**
- **To get residents to take responsibility for their own health**
- **To ease the strain placed upon acute services**

**Action**

- **Joint planning and close partnership working**
- **Consultation and engagement**
- **Support residents to utilise modern tools to provide advice and guidance**
- **Improved range of services in community and primary care settings**
Challenges and Looking Ahead

Sustainability and Transformation Plan

Surrey Heartlands

- Local leaders
- Consult
- Community
- Evolve
- Sustain
- Future
- 5 years

Patients
- Work together
- Guildford
- Waverley

Shared benefits

Evolve

Consult

Sustain

Community
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<thead>
<tr>
<th>Questions</th>
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<tbody>
<tr>
<td>How can I get involved with setting the priorities for the CCG?</td>
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<td>How can self-care be improved?</td>
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<td>What are the CCG doing to improve waiting times?</td>
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<td>How can the CCG save money?</td>
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<td>What are the CCG’s Mental Health priorities?</td>
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<td>Is Integrated Care that important?</td>
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<td>Where should Community Hospitals be located?</td>
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<tr>
<td>What should the CCG do with setting the priorities for the CCG?</td>
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Contact us

01483 405450

www.guildfordandwaverleyccg.nhs.uk

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