

<b>Title of Report:</b>	Interpreting Translation Procurement – Surrey Heath	
<b>Status:</b>	To Review / To Approve	
<b>Committee:</b>	PCCC - Part 1 CIC	<b>Date:</b> 11/01/2019
<b>Venue:</b>	NWS CCG, 58 Church Street, Weybridge, Surrey KT13 8DP	

<b>Presented by:</b>	Helen Snelling, Head of Primary Care Contracting Surrey Heartlands CCGs	
<b>Executive Lead sign off:</b>	Rachael Graham, Deputy Director of Contracts Non Acute and Primary Care	<b>Date:</b> 02/01/2019
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**Governance:**

<b>Conflict of Interest:</b> The Author considers:	None identified	✓
<b>Previous Reporting:</b> (relevant committees/ forums this paper has previously been presented to)	PCOG – Surrey Downs virtually 14/12/2018 PCOG – NWS & GW 29/11/2018	
<b>Freedom of Information:</b> The Author considers:	Open – no exemption	✓

**Executive Summary:**

<p>Surrey Heath CCG made enquiries to be included in the Surrey Heartlands new contract procurement (Oct 2019) for Interpreting and Translation Services for GP Practices.</p> <p>Translation Services Procurement Board reviewed and propose that the procurement remains for Surrey Heartlands CCGs only due to ICP/ICS/STP and for Surrey Heath to align with their STP for this service.</p> <p>Scenarios which support the recommendation from the Procurement Board not to include Surrey Heath for this procurement at this time:</p> <ul style="list-style-type: none"> <li>• Limited detail regards demand and utilisation of interpreting and translation services by patients at Surrey Heartlands practices exists – need to undertake significant piece of comms and engagement across Surrey Heartlands – this would equally need to be undertaken in Surrey Heath placing additional burden on limited resources in an equally limited time frame.</li> <li>• Ongoing issues with invoice validation, payment and recharge that require resourcing</li> <li>• Surrey Heath forms part of a separate ICS/ICP configuration and there may be cross border complications that may generate a disincentive to bidders and potentially lead to increased bid offers i.e. face to face interpretation and the need for travel across a wider geography may lead to increased unit costs of face to face service.</li> </ul>
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## Implications

What is the <b>health impact/ outcome</b> and is this in line with the <b>CCG's strategic objectives</b> ?	Objective 1: Achieving a sustainable system Objective 3: Developing Integrated Care at a local level Objective 4: Primary Care development Objective 5: Safe, effective care providing the best possible health and care outcomes and patient experience Objective 6: Commissioning a safe and sustainable Children's service
What is the <b>financial/ resource</b> required?	
What <b>legislation, policy or other guidance</b> is relevant?	NHS E directive, policy/ policies
Is an <b>Equality Analysis</b> required?	N/A
Any <b>Patient and Public Engagement/</b> consultation required?	N/A
Potential <b>risk(s)</b> ? (including reputational)	N/A

## Recommendation(s):

To agree with recommendation from the translations services procurement board that the procurement should include Surrey Heartlands CCGs only at this time and to recommend Surrey Heath to align with their STP for this new procurement.

**NWS & GW PCOGs 30/11/2018 – agreed with the translations services procurement board that involvement of Surrey Heath CCG would not be considered at this time. However this does not rule out any possible future inclusion.**

**Surrey Downs PCOG - via virtual agreement, the SD PCOG have agreed that Surrey Heath should not form part of the procurement for the interpreting and translation services at this time.**

## Next Steps:

To respond to the review and decision by PCCC.